

Service Guidelines

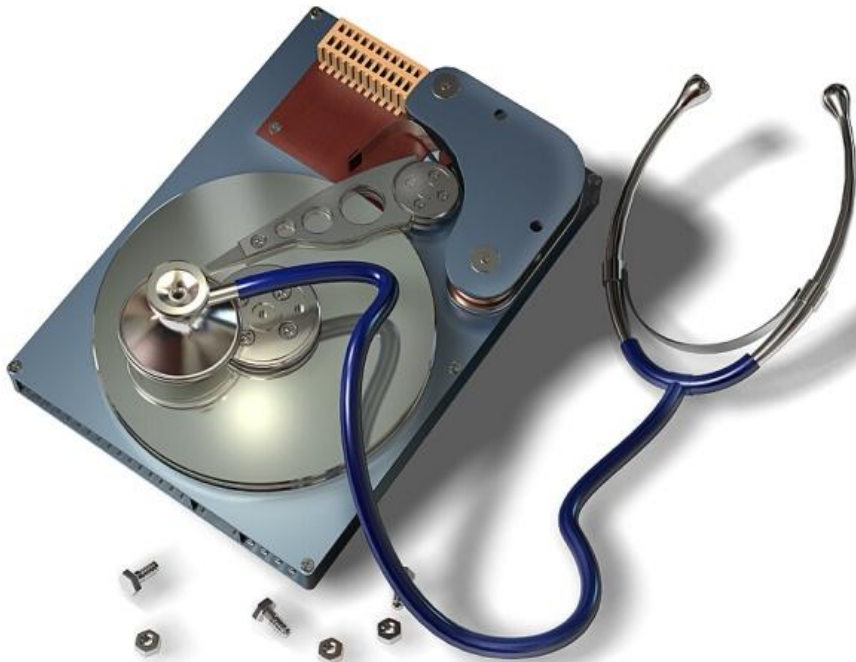


General Services

Service Description	Price
System Inspection/Problem Analysis ¹	Free
Part Installation (per 15min per item)	\$15
General Service (30min service³) System troubleshooting & general maintenance	\$45
Operating System Reinstallation Format & Reinstall Windows with own drivers CD provided	\$55
Professional System Build & Assembly (Operating System installation optional ³)	\$60
Combo Service Format & Reinstall Windows including drivers installation	\$75



Backup Services



Service Description	Price
Back-up service (<5GB data) ETA: 1 - 2 days	\$35
Back-up service (<15GB data) ETA: 1 - 2 days	\$65
Back-up service (<30GB data) ETA: 3 - 5 days	\$95
Back-up service (>30GB data) No ETA	TBA
Data Rescue Service (per 1GB) \$100 attempt fee	\$50

Service Description	Price
Hardware cleaning (including CPU heatsink)	\$25
Special Parts Installation Install special parts that may involving re-mounting the motherboard	\$35
Bypass/Resetting Windows Logon Password (Windows XP/Vista/7)	\$45
Onsite Service Residential \$80 mobile fee including 1 hour service	\$70/hour
Onsite Service Business \$110 mobile fee including 1 hour service	\$100/hour

Special Services



Laptop Services



Service Description	Price
Screen replacement (Please refer to screen replacement price chart)	
D/C Input Socket Repair	\$100
Laptop Cooling Fan Cleaning/Repair *\$55 extra for fan replacement	\$120
Laptop Cooling Fan Replacement	\$170
Keyboard Repair/Replacement	\$200
Motherboard Issues Repair *May involve extra cost for motherboard replacement *Extra cost depending on laptop model	\$210
Other Repair Services	TBA